

## CONTRAT DE RÉSERVATION / BOOKING AGREEMENT

### • MES COORDONNÉES / MY COORDINATES

Surname ..... Firstname ..... Date of birth.....  
 ID Number ..... Delivered on ..... Place .....  
 Address : ..... Post Code ..... City .....  
 Country : ..... Tél ..... Email .....  
 Your car BRAND ..... Colour ..... Registration number.....

### • ACCOMPAGNÉ(E) DE / PARTY MEMBERS

Nom / Surname	Prénom / Firstname	Date de naissance / Date of birth
1. ....	.....	.....
2. ....	.....	.....
3. ....	.....	.....
4. ....	.....	.....
5. ....	.....	.....
6. ....	.....	.....

### • MA RÉSERVATION / MY BOOKING

#### LOCATION

#### EMPLACEMENT/PITCH

Arrivée le / Arriving on ..... Départ le / Departing on .....

Gamme Confort Ecolodge	TTC	Gamme Premium Ecolodge	TTC
Cabane Amazone 24 m <sup>2</sup> (2 ch. – 4 pers.)**	€	Cotton 32 m <sup>2</sup> (3 ch.- 6pers.)** + T. couverte *	€
SweetJunior 28 m <sup>2</sup> (2 ch. 4 pers.) + T semi-couverte **	€	SweetFlower pilotis 43 m <sup>2</sup> (2 ch.- 4/6pers.)** + T. couverte **	€
Gamme Confort Mobil-Home	TTC	Gamme Premium Mobil-Home	TTC
Mobil-home 28 m <sup>2</sup> (2 ch – 4 pers) + Terrasse couverte *	€	Mobil-home 21 m <sup>2</sup> (1 ch. – 2 pers.) + Terrasse découverte *	€
Mobil-home 32 m <sup>2</sup> (2 ch-4/5 pers) + Terrasse découverte *	€	Mobil-home 32 m <sup>2</sup> (2 ch. – 4/5 pers.) 2 SDB + Terrasse découverte*	€
Mobil-home 32 m <sup>2</sup> (2 ch – 5/6 pers.) + Terrasse couverte *	€	Mobil-home 33 m <sup>2</sup> (2 ch. – 4 pers.) 2 SDB + Terrasse découverte*	€
Mobil-home 34 m <sup>2</sup> (3 ch. – 6/8 pers.) + Terrasse découverte *	€	Mobil-home 38 m <sup>2</sup> (3 ch. – 6/8 pers.) 2 SDB + Terrasse découverte*	€

\* Du 07/07 au 31/08 : arrivée ou départ le samedi / Arrival / Departure on Saturday - \*\* Du 02/07 au 31/08 : arrivée ou départ le dimanche / Arrival / Departure on Sunday

EXTRAS	TTC	EXTRAS	TTC
Petit-déjeuner / Breakfast	€	Lits fait à votre arrivée / Beds made at your arrival	€
Demi-pension par adulte / Half Board per adult	€	Location de draps/lit / Sheets hire/bed	€
Demi-pension par enfant – 12 ans / Half Board per child – 12	€	Lit bébé / Cot	€
Pension complète adulte / Full Board per adult	€	Chaise haute / High chair	€
Pension complète enfant – 12 ans / Full Board per child - 12	€	Kit linge de toilette/ pers / Kit towels / pers	€
Animal / Pet	€	Nettoyage final des locations / End of stay cleaning	€
Autre / Other			

Forfaits Camping	TTC	Options emplacement nu	T TTC
Forfait Nature / Nature package	€	Pers. Suppl. 7 ans et + / Extra person over 7	€
Forfait Confort / Comfort Package	€	Enfant suppl. 3-6 ans / Extra child 3-6	€
Forfait Grand Confort / Grand Comfort Package	€	Enfant suppl. -3 ans / Extra child under 3	€
Ready to camp / Ready to camp	€	Animal / Pet	€
		Tente suppl. / Extra tent	€
		Visiteur Sheets hire/bed	€

### • MODE DE PAIEMENT

Virement bancaire / Bank transfer

IBAN : N° FR76 1090 7007 1623 0211 5914 509 - BIC : CCBFRPPBDX

Pour engagement et acceptation des conditions générales de réservation (au dos) / I have read and accept the general booking conditions set out overleaf

J'accepte de recevoir par email les actualités et les offres commerciales de Flower Camping des Pins / I agree to receive information and offers by email from Flower Camping des Pins.

Fait à / Signed at ..... Le / On.....

Votre signature / Your signature

### • MONTANT TOTAL DU SEJOUR

Montant de la réservation	Total TTC
Total suppléments	€
<b>TOTAL SEJOUR</b>	€
Acompte 30 %	€
Assurance annulation	€
Frais de dossier	€
<b>TOTAL ACOMPTE</b>	€

# GENERAL TERMS AND CONDITIONS OF SALE

## 1°/ Our services

### Bare pitch

This consists of a bare pitch for your tent, caravan or mobile home. Your stay shall be calculated based on a set amount that includes the pitch, the person(s) expected according to the offer selected, your installation and access to the infrastructures with regard to reception, activities and sanitary facilities. The additional costs (additional person, a vehicle, additional tent, pets etc...) are not included in the package and will be added to the latter. The stay of children under the 3 is free.

Nature : pitch for 2 people, 1 mobile home with tent or a caravan

Comfort : Nature offer + electricity

Great Comfort : Confort offer + connection water and sewage.

Your pitch are available: **ARRIVAL = 4 pm - DEPARTURE = 12 pm**

### Rented accommodation

Our prices include the number of people (according to the capacity of the accommodation), water, gas, electricity, access to the infrastructures in terms of reception, activities and sanitary facilities. Your accommodation must be put back in order at the time of your departure. Your wishes for a precise pitch or accommodation at the campsite can be met according to our availability at the time of your arrival. **Delivery keys : ARRIVAL = 4 pm - DEPARTURE = 10 pm**

Deposit : On your arrival you will be asked for a deposit of 300€ for all rentals/lets plus a 80€ cleaning deposit is payable. These deposits are wholly reimbursable if the accommodation has not been subject to damage and is left clean and tidy. Otherwise the cleaning and repairs will be estimated and the costs deducted from the deposits. The lessees wishing to leave the site outside office hours will receive their deposits back by post minus any eventual aforementioned deductions.

Inventory : Inventory for each rental accommodation is available on its descriptive page: <http://www.campingdespins.fr/accommodation-campsite-france-gironde.html>

Related Activities All the activities mentioned in this document, whether free or for a fee may be in certain circumstances outside of our will modified or cancelled when you arrive at the campsite. In this case, we cannot be held responsible for such an occurrence.

Extra charges : Whatever the package selected, additional costs will be invoiced for additional tents, vehicles, pets or visitors. Our prices, exclusive of tax, do not include the local tourist tax. The tax shall be invoiced along with your accommodation. It is to be paid on the same due dates. It cannot be modified or refunded on your arrival at the campsite. All other charges are to be paid with the balance of your stay (30 days before your arrival at the campsite.)

## 2°/ Payment for the stay

Modes of payment accepted

As a deposit or balance, you can pay for your booking or your stay using the following payment methods: international bank transfer, cash order, bank card, foreign bank card.

Terms of payment

All requests for a firm booking from the buyer must be indicated in writing and be provided with the following :

- Payment of a deposit of 30 % of the costs of the stay,
- Booking fees : 27 euros,
- And the payment for cancellation insurance (when taken out)

This booking is only of contractual value when the buyer has received a booking confirmation issued by the campsite.

The balance of your stay must be paid 30 days before the stay begins at the latest. In the case where the balance has not been paid on the deadlines indicated, the booking shall be considered as cancelled and the cancellation terms indicated shall apply.

## 4°/ Late arrival or early departure

In case of a late arrival or early departure, with respect to the dates mentioned on your booking voucher, the total amount of the stay remain due. You shall not be entitled to claim any refund for the part of the stay not actually used.

## 5°/ No show at the campsite

In the case where no one comes to the campsite within a period of 48 hours from the beginning of your stay, and without any proof and/or news of your arrival, we shall be able to reallocate your accommodation. We shall keep the fees as per our cancellation terms.

## 6°/ Cancellation

Due to the buyer :

All cancellations must be notified by post, which shall go into effect on the date of receipt of letter. For cancellation of a bare pitch, whatever the date received, the full amount to the booking shall be kept.

For cancellation of rented accommodation :

- a sum equal to 20 % of the total cost of the stay if a notice is given 30 days or more before the stated arrival date

- Less than 30 days before your arrival, the accommodation, booking fees and insurance shall be kept.

For possible damages, we ask you to take out cancellation at the time of your booking.

Due to the campsite :

If the campsite is obliged to cancel its rental of a bare pitch and/or rented accommodation at any campsite whatsoever that appears in the brochure, any contracting party having received its confirmation of stay, shall be informed by registered letter and reimbursed for the cost that has been paid.

## 7°/ Deposit

For rented accommodation, you will be requested to pay a deposit of 300 euros on your arrival, which will be returned to you at the end of the stay, no later than eight days by post from the date of your departure.

The campsite reserves the right to keep part or the total amount of the deposit in case of deterioration of the accommodation and its contents and/or facilities at the campsite.

The campsite also reserves the right to deduct the amount of 60 euros to pay for costs of cleaning not carried out at the time of departure.

## 8°/ Minors

Minors not accompanied by their parents can only be accepted in our campsite under certain conditions. A major has to be part of the booking and take responsibility for the minors (in writing). All minors must provide in advance a letter of discharge from their parents including a phone number contactable 24/24h. All members of the group must sign the terms and condition of the campsite.

## 9°/ Pets

As a general rule, dogs and cats except dogs of category 1 and 2 shall be admitted in the camping. We require dogs to be kept on a lead within the campsite, never left alone in the location in the absence of their master.

Please comply with the rules for hygiene and the environment at the host campsite.

The health certificate must be presented at the time of your arrival at the campsite. Anti-rabies booster vaccinations and tattoo certificates are compulsory.

## 10°/ Claims

Any possible claim with respect to a stay must be specified in writing and sent by registered letter with acknowledgement of receipt within 20 days following your stay.

## 11°/ Rates

**The indicated price lists are guaranteed until MAY 12<sup>th</sup> 2019.** The campsite reserves the right to modify rates at any time beyond indicated date. The stays will be charged on the basis of the current rates in the day by the reservation, and it is true subject to the availability. It is advised to verify the applicable rate by contacting directly the campsite.